

## **Privacy Policy**

ESCO Insurance Agency respects your privacy and is committed to protecting your personal information.

### Information We Collect

We may collect personal information including your name, address, email address, telephone number, date of birth, insurance information, and other information necessary to provide insurance quotes, policies, and related services.

### How We Use Your Information

We use your information to:

- Provide insurance quotes and services
- Process insurance applications and policies
- Communicate regarding your coverage, billing, claims, and customer service needs
- Comply with legal and regulatory requirements
- Improve our products and services

### Information Sharing

We may share your information with insurance carriers, insurance wholesalers, service providers, and regulatory authorities as necessary to provide insurance products and services or comply with legal obligations.

We do not sell your personal information to third parties.

### SMS Communications

If you provide consent to receive SMS messages from ESCO Insurance Agency, you may receive messages related to insurance quotes, policy servicing, billing, claims assistance, appointment reminders, and other customer service communications.

Message frequency may vary. Message and data rates may apply. You may opt out at any time by replying STOP. Reply HELP for assistance.

SMS consent is not shared with third parties or affiliates for marketing purposes.

### Data Security

We maintain reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, use, or disclosure.

### Contact Information

If you have questions regarding this Privacy Policy, please contact:

ESCO Insurance Agency  
1185 Charlotte Hwy, Unit H  
Fairview, NC 28730  
Phone: 828-231-6577  
Website: [www.esco1960.com](http://www.esco1960.com)